

# ROGER WILLIAMS UNIVERSITY TECHNOLOGY PLAN 2013-2016

## **Vision Statement**

Roger Williams University Libraries are committed to providing the university community with a comprehensive array of electronic resources accessible via a robust technology infrastructure, a digital repository for the publishing of university scholarship, and a library environment that supports the creation of multimedia and digital content.

### **Goal I: Provide electronics information resources with content appropriate to the curriculum for both onsite and distance learners.**

**Objective A:** Library liaisons will select electronic resources in consultation with faculty.

#### **Activities for implementation:**

1. Liaison librarians provide outreach to faculty in academic departments.
2. Evaluate electronic resource user statistics to inform decision making.

**Objective B:** Collaborate with HELIN Consortium libraries and other regional consortia to achieve cost savings through joint licensing of electronic resources.

#### **Activities for implementation:**

1. Participate in consortium-wide trials of electronic resources.
2. Serve on the HELIN E-Resources Affinity group and other related committees and task forces.

**Objective C:** Promote scholarly digital publishing and contribute local content to the library's digital repository.

#### **Activities for implementation:**

1. Work with faculty and students to publish their scholarship in the digital repository.
2. Continue to contribute content to external repositories and digital asset management systems.
3. Educate faculty on copyright practices and scholarly journal publishing issues.

### **Goal II: Provide a technology infrastructure that meets the needs and expectations of increasingly sophisticated users.**

**Objective A:** On an annual basis, review library technology needs and request appropriate improvements.

**Activities for implementation:**

1. Annually request hardware and software through the University's budget request process.
2. Work with Information Technology to maintain desktop replacement cycle.

**Objective B:** Continually improve access to library resources.

**Activities for implementation:**

1. Continually modify the library website and ILS, as needed.
2. Hire an Electronic Resources Associate to troubleshoot technology access issues with electronic resources.
3. Continue to support both Windows and Macintosh platforms in the library.

**Goal III: Assess library space, service delivery and associated technologies.**

**Objective A:** Provide a multimedia environment in the library for curricular projects and content creation.

**Activities for implementation:**

1. Continue to seek funding for the realization of the library's feasibility study.
2. Identify technologies and equipment needed for a multimedia studio.

**Objective B:** Collaborate with Media Services and Instructional Design partners to ensure the effective delivery of technology support.

**Activities for implementation:**

1. Continue to meet with Learning Commons partners through the Learning Commons Steering Committee.
2. Identify ways to cross-train staff for seamless service delivery.

**Objective C:** Provide library services for distance and online learners.

**Activities for implementation:**

1. Continue to ensure electronic resource licenses allow for off-campus access.
2. Maintain LibGuides for distance and online learners.
3. Identify other means for providing seamless services to distance and online learners.

**Objective D:** Ensure technology training and development for all library staff.

**Activities for implementation:**

1. Actively work with the staff development committee to identify staff technology training needs and provide appropriate training.
2. Maintain access to Lynda.com for individual technology training.